

# The GoGuardian Parent App

## For Berkeley Parents

If your student is using a Chromebook at home with their district-issued Google account, you now have access to GoGuardian Parent, a mobile app which provides parents/guardians with additional controls for their student's online activities. GoGuardian Parent is a companion to the classroom management and internet filtering tools used by BUSD schools on student-issued devices. . We hope the use of this app will allow our Parents and Guardians to partner with us to promote safe technology use and responsible browsing habits.

### **What is GoGuardian Parent?**

GoGuardian Parent was created to help provide additional educational support to administrators and teachers by providing parents with additional internet controls at home. The app allows control over school-issued devices when they are not on school grounds, as well as personal chromebooks when logged in with the school-issued account.

### **What's the intention of the app?**

By providing controls over student browsing activity, our goal is to empower parents to take a more active role in their student's online learning. We aim to create a greater sense of transparency with student browsing to help bring about increased accountability for both parents and students. We also believe that this will promote safe and productive student browsing habits on a more consistent basis.

### **What is included in this app:**

- Ability to block websites on school-issued devices or personal chromebooks logged in with school-issued accounts, when the chromebooks are not on school grounds
- Ability to pause internet access on-demand on school-issued devices or personal chromebooks logged in with school-issued accounts when they are not on school grounds.
- Ability to create scheduled access hours for school issued devices or chromebooks logged in with school accounts when they are not on school grounds.

### **Can parents monitor student Internet activity?**

In the initial implementation of the GoGuardian Parent App, monitoring of student browsing activity has been disabled. The district plans to conduct a community forum with parents and students at a future date to explore the issues and concerns surrounding this type of monitoring.

### **To access the app, please follow the below instructions:**

1. Download the app
  1. iPhone: Visit App Store, search for GoGuardian Parent, and tap the download button.
  2. Android: Visit Google Play Store, search for GoGuardian Parent, and tap the download button.
2. After the app is successfully downloaded and installed, open it up and enter the email address registered with the school. Note: If you forgot your registered email address, please reach out to your school administrator.
3. Login/Check Email: From your phone, check your email for a link to log in to the app. Tap the "Verify your email", and it will take you straight to the app. *Note: If you don't have access to your email through the device you used to log in, tap on "Login with verification code," and copy and paste the verification code from the email into the app.*

If you do not have an up-to-date email address on file with the district, you will need to reach out to your school and request an update. Please note that it will take 24 hours for updated email addresses to become available in GoGuardian.

Please note that it is possible for parents and guardians to block websites which teachers are using as part of their instructional program. We encourage you to use this tool thoughtfully, and when in doubt, communicate with your student's teacher.

GoGuardian does not work with preschool Chromebooks.

If you have any questions [please visit the GoGuardian Parent Help pages](#). GoGuardian provides email support for GoGuardian Parent.